



Culligan®

Commercial

# Culligan® Commercial at Your Service



## **Reliable access to high-quality water is an essential ingredient for your business. It's also the hallmark of ours.**

We're no strangers to helping organizations in the foodservice industry that rely on clean, filtered water to run their business. We understand the costs that come with the day-to-day operations, and we know how to find the best softening and filtration solutions so you can eliminate hard water or problem water issues. This means you can save on utilities, extend the life of your most expensive appliances, and ensure your food and beverages are free of off-putting tastes and unwanted odors.

### **Benefits of Working with Culligan® Commercial**

- Save money by preventing scale buildup, reducing detergent and chemical costs, lowering maintenance needs, while increasing overall equipment efficiency and lifespan.
- Enhanced customer experiences with better-tasting water for food and better beverages, fresher water, softer linens, and spot free silverware and glasses.
- Efficient, reliable solutions for a higher return on your investment.
- Speed to market for 80 years at a competitive price.
- Routine maintenance on your schedule by local water quality experts and treatment technicians to ensure maximum lifespan of your equipment.
- Comprehensive approach to your business needs and overall water safety and efficiency, which helps benefit your bottom line.
- ***Convenient rental and leasing options available.***

# Case Studies with Proven Return on Investments

## Pei Wei® Asian Diner

Culligan® has partnered with Pei Wei® for the past decade to ensure that each unit is equipped with the optimal water treatment system to maximize both front and back of house.

**Customer** - Pei Wei® Asian Diner ([www.peiwei.com](http://www.peiwei.com)) is a chain of quick-casual restaurants that serves freshly prepared, wok-seared, contemporary pan-asian cuisine. Pei Wei® operates more than 200 locations in 24 states across the USA as well in Kuwait and Mexico City.

**Situation / Opportunity** - As with all restaurants, having ready access to good quality water for consumption as well as its back-of-house operations is a necessity. Pei Wei® has established 3-4 footprints for the water treatment systems and related plumbing in its establishments nationwide. This "master plan" enables Pei Wei® to deal with the vast majority of its installations and typical water quality issues that might be encountered.

To choose the best solution from the designated footprints, Culligan® undertakes a discovery process in each new location. This includes an assessment of the new location's size and configuration, the local water quality, and other factors that would impact the system design.

Many restaurants buy separate filtration systems for specific locations in their operations. While common, that practice is not ideal for many reasons. To eliminate any potential problems, Pei Wei® wanted their water treatment equipment as a centralized filtration system with a dedicated line that covers all the sites within the restaurant – faucets, ice machines, soda fountains, etc.

**Solution** - Culligan® taps into the expertise of its in-house engineering staff and leverages the local experience of its dealers in each market where the restaurants are located. Culligan® selects the most appropriate filtration and softening solutions, thus allowing water to perform more effectively in each restaurant by helping to reduce scale, extend equipment life, reduce maintenance costs and promote consistent water production.

For Pei Wei®, Culligan® uses High Efficiency (HE) series water filters and softener systems with a Culligan® Smart Controller that improves efficiency by reducing contaminants that affect equipment performance and durability. It also allows the customer to set up a single or multiple tank system that adjusts to flow demand, monitors their water treatment performance, consumable usage, and maintenance needs at a single site or across multiple ones 24 hours a day.

Culligan® designed an automated carbon filtration system that serves all the water treatment sites within the restaurant. Using carbon filters can be a valuable way to deal with chlorine / chloramines that are added to municipal water supplies. These substances can damage equipment such as dishwashers and water tanks.

Pei Wei® restaurants nationwide have a dedicated line feeding the drinking water. Depending on the hardness of the water in each of its locations, Pei Wei® uses either a full line softening system or one that treats hot water only. Culligan® works with each location to recommend the appropriate kind of system prior to designing the footprint of the unit.

**Summary** - Ensuring access to high quality water is central to Pei Wei's operations, both front and back of house. For nearly a decade, Culligan® has worked with Pei Wei® to devise systems that manage important issues of taste and hardness while also streamlining costs and maximizing productivity.



## Equipment Installed -

Full Line of Commercial High-Efficiency (HE) Series, Hi-Flo and CSM Water Softeners and Filtration Systems

*"At Pei Wei®, we strive to provide our customers with a quality dining experience, which is why we trust Culligan® to handle all of our water needs. Besides high quality water and equipment, Culligan® has provided us with superior service for over nine years. We know when we have a question or concern it will be handled effectively and efficiently by D. David Doleshal, our Water Expert. We look forward to many years of quality products and service from our friends at Culligan®."*

**- Maria Johnson,  
CRFP, Director, Facilities Management**

# 80 Years of Water Treatment Experience



## We ask the Right Questions so you Get the Right Solution.

The Culligan® Commercial process begins with a Culligan® professional working with you to identify your specific water quality needs. By understanding these needs, we can customize a system that gives you everything you require and nothing you don't – saving you money and helping you increase your return on investment (ROI). At Culligan®, we take pride in working closely with our customers so that we can provide comprehensive commercial water treatment solutions.

Culligan® customers in the foodservice industry can realize substantial benefits by using treated water in boilers, hot water heaters, foodservice, dishwashing, laundry and vended services. Culligan® Commercial water treatment systems help uphold quality standards, while adding value to your business.

**CALL TODAY!**

**877.631.9502**

**Culligan®**

## Place Your Commercial Water Treatment Needs in the Hands of a Global Leader.

For 80 years, Culligan® has made better water. Our global network, comprised of 800+ dealers and international licensees in over 90 countries, is dedicated to addressing your water-related problems. As a worldwide leader in water treatment, our sales representatives and service technicians are familiar with the local water conditions in your area. Being global and local position us to deliver customized solutions to commercial and industrial water issues that affect your business and your bottom line.

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